



ARIZONA DEPARTMENT OF ECONOMIC SECURITY

1789 W. Jefferson • P.O. Box 6123 • Phoenix, AZ 85005

Janet Napolitano
Governor

William Bell
Director

May 28, 2003

This letter serves to confirm results of negotiations between the state Workforce Development Administration (WDA) and the U.S. Department of Labor's Employment and Training Administration (DOL) with respect to Arizona's WIA performance levels for Program Years (PY) 2003 and 2004. Please note that each of the following performance levels are identical for both PY 2003 and 2004 with the exception of the Adult Entered Employment Rate. The decision to maintain the same levels of performance for both program years was made in light of WIA Re-authorization and the significant changes it will likely bring in PY 2004 to performance measurement.

Performance Measure	PY 2003 Negotiated Level	PY 2004 Negotiated Level
Adult Entered Employment Rate	73%	74%
Adult Employment Retention Rate	82%	82%
Adult Employment + Credential Rate	55%	55%
Adult Earnings Gain	\$2,433	\$2,433
Dislocated Worker Entered Employment Rate	82%	82%
Dislocated Worker Employment Retention Rate	88%	88%
Dislocated Worker Employment + Credential Rate	56%	56%
Dislocated Worker Earnings Replacement Rate	92%	92%
Older Youth Entered Employment Rate	68%	68%
Older Youth Employment Retention Rate	79%	79%
Older Youth Credential Rate	42%	42%
Older Youth Earnings Gain	\$2,500	\$2,500
Younger Youth Skill Attainment Rate	75%	75%
Younger Youth Diploma/Equivalent Attainment Rate	52%	52%
Younger Youth Retention Rate	54%	54%
Customer Satisfaction – Exiters	71%	71%
Customer Satisfaction – Employers	71%	71%

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We encourage your comments and those of your constituents regarding the negotiated measures. Please e-mail them to Ms. Pat Gregan at pgregan@de.state.az.us by close of business Friday, June 13, 2003.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Ellis", written in a cursive style.

David R. Ellis
Program Administrator (Interim)
Workforce Development Administration